MARINE LEGAL EXPENSES INSURANCE





Marine Legal Expenses Policy Summary

Some important facts about Your Marine Legal Expenses insurance policy are summarised below. This summary does not describe all the terms and conditions of Your policy, so please take time to read the policy document to make sure You understand the cover it provides.

What is covered	Who is Covered	
Section 1: -		
Uninsured Loss Recovery and		
Personal Injury Pursuit		
You are covered to pursue claims against those whose negligence has caused Your injury or death or caused	The owner of the Vessel and any authorised skipper, crew or guests	
You to incur uninsured losses		
Section 2: -		
Contract Disputes		
You are covered to pursue Proceedings following a breach of a contract You have entered into for buying	The owner of the Vessel	
goods for Your use in connection with the Vessel		
including the purchase of the Vessel if purchased brand new		
You are covered to pursue Proceedings following a		
breach of a contract You have entered into for repairs to the Vessel		
Section 3: -		
Navigational Prosecutions		
You are covered to defend criminal prosecutions brought against You arising from the navigation of the Vessel	The owner of the Vessel and any authorised skipper or crew	
You are only covered for pleas in mitigation where such a plea has a reasonable prospect of reducing any penalty		
that may be awarded against You		
1		



The insurance cover summarised in this document is provided by Inter Partner Assistance SA, and administered on their behalf by Arc Legal Assistance Ltd. Your Legal Expenses cover attaches to and is valid for the same duration as the Pleasure Craft Insurance Policy with which it is provided.

What is not covered	How much is covered
General: - There is no cover for any legal costs incurred by any solicitor other than Our panel solicitor prior to the start of legal proceedings unless a conflict of interest arises If legal proceedings are started or a conflict of interest arises and You appoint Your own solicitor to handle Your claim You will be required to pay the first £1,000 of any claim and We will not pay more than Our Standard Advisers' Costs It is a condition of this insurance that there must be reasonable prospects of success in taking legal action before a claim for legal costs will be accepted There is no cover for: - • claims which arise outside of the Territorial Limits • costs incurred without our prior consent For full details of policy exclusions and conditions please refer to the policy wording	
Proceedings pursued against the owner or skipper of the Vessel or guests aboard the Vessel at the time of the Insured Incident	£100,000 per claim with no annual limit
Where the legal jurisdiction of the contract is outside of the Territorial Limits For disputes arising prior to You taking delivery of the Vessel	£100,000 per claim with no annual limit
Allegations of dishonesty, violence, deliberate, reckless or intentional acts, or whilst being in control of the Vessel whilst under the influence of alcohol or drugs Damages, interest, fines or costs awarded against You	£100,000 per claim with no annual limit

What is covered	Who is Covered
Section 4: - Identity Fraud	
You rame or which are seeking monies from You as a result of Identity Fraud	The owner of the Vessel
You are covered for legal costs incurred in liaising with credit referencing agencies and all other relevant organisations necessary on Your behalf to advise that you have been the victim of Identity Fraud	
You are covered for legal costs to defend Your legal rights and/or remove County Court Judgments against You that have been obtained by an organisation that alleges You have purchased, hired or leased goods or services from where You deny having entered in to the contract and allege that You have been the victim of Identity Fraud	
Section 5: -	
Repatriation Costs	
You are covered for Repatriation Costs to return to the United Kingdom if the Vessel is damaged in an accident following a collision, impact, fire or flooding rendering it unseaworthy whilst the Vessel is outside of the UK	The owner of the Vessel and any authorised skipper, crew or guests
You are covered for Repatriation Costs to travel from the UK to return to the Vessel whilst it is outside of the UK following repairs within 4 months of the date of the original accident which caused the Vessel to become unseaworthy	
Section 6: -	
Breakdown Costs	
You are covered for Breakdown Costs that You have paid following a mechanical breakdown to the Vessel which renders it unseaworthy whilst away from the Vessels' home berth	The owner of the Vessel
 24/7 Assistance services Legal and Claims Advice Line Emergency Breakdown Technical Advice Line Travel Concierge & Personal Risk Advice Line 	

Cancellation rights (cooling off period)

Within 14 days of receipt of insurance documentation You may cancel this policy if it does not meet Your needs. Subject to Your Pleasure Craft Marine insurance scheme administrators receiving Your written advice of this, they will issue a full return of premium, the policy will be regarded as not having been taken up by You and will be cancelled from inception.

To make a claim

As soon as You have a legal problem that You may require assistance with under this insurance You should telephone the 24/7 legal and claims advice line on 0844 770 1085 and quote "Rossborough"

Complaints

If You are unhappy with the service that has been provided, You should contact Us at the address on the facing page. If You cannot settle your complaint with Us, You may be entitled to refer it to the Financial Ombudsman Service. For full details of Our complaints procedure and how to contact the Financial Ombudsman Service please see 'Customer Service' information at the end of this leaflet.

What is not covered	How much is covered
Any financial losses incurred by You as a result of Identity Fraud other than Advisers' Costs Any claims where You have not been the victim of Identity Fraud	£100,000 per claim with no annual limit
There is no cover for Repatriation Costs unless You have claimed under the policy to which this cover attaches for the repairs to the Vessel and that claim has been accepted	£500 per claim up to a maximum of £500 per annum
Any Breakdown Costs incurred by You in repairing the mechanical breakdown Yourself Any Breakdown Costs arising from mechanical breakdown of the Vessel caused by the use of fuel containing FAME (fatty acid methyl ester)	£200 per claim up to a maximum of £200 per annum

Arc Legal's contact details are:

Arc Legal Assistance Ltd PO Box 8921 Colchester CO4 5YD Tel 0844 770 9000

Email enquiries@arclegal.co.uk

Compensation

We are covered by the Financial Services Compensation Scheme. You may be entitled to compensation from the scheme if We or Inter Partner Assistance are unable to meet our obligations. Your entitlement to compensation will depend on the circumstances of the claim. Further information about compensation scheme arrangements is available at http://www.fscs.org.uk/

Marine Legal Costs Policy Wording

This insurance is administered by Arc Legal Assistance Ltd and underwritten by Inter Partner Assistance S.A.

In the event of a valid claim under this insurance, We will appoint Our specialist panel solicitors, or their agents, to handle Your case. You are not covered for any other legal advisers' fees unless court proceedings are issued or a conflict of interest arises. Where, following the issue of court proceedings or a conflict of interest arising, You elect to use an adviser of Your own choice, You will be responsible for any Advisers' Costs in excess of Our Standard Advisers' Costs.

The insurance covers Advisers' Costs, Repatriation Costs and Breakdown Costs up to the Limit of Indemnity and the Annual Limit of Indemnity where:-

a) The Insured Incident takes place in the Insured Period and within the Territorial Limits

and

b) The Proceedings (other than in relation to Repatriation Costs and Breakdown Costs) take place in the Territorial Limits.

Definitions

Adviser

Our panel solicitors or their agents appointed by Us to act for You, or, and subject to Our agreement, where court proceedings have been issued or a conflict of interest arises, adviser nominated by You.

Advisers' Costs

Reasonable legal fees and disbursements incurred by the Adviser with Our prior written authority. Legal costs shall be assessed on the standard basis and third party's costs shall be covered if awarded against You in a civil court or Underwriters agree to pay them and paid on the standard basis of assessment.

Annual Limit of Indemnity

 The maximum amount payable under this insurance during any one Insured Period. The Aggregate Limit of Indemnity is:

 Section 1, 2, 3 and 4:
 No Aggregate Limit of Indemnity

 Section 5:
 £500

 Section 6:
 £200.

We/Us/Our

Arc Legal Assistance Ltd who have arranged this insurance and administer it on behalf of the Underwriters.

Breakdown Costs

Call out costs, the cost of parts and labour charges incurred for a suitably qualified marine engineer or technician.

Excess

The amount that You must pay toward any Advisers' Costs. The Excess is £1000 in relation to Sections of Cover 1, 2, 3 and 4 unless You agree to appoint Our panel solicitor to act for You.

Identity Fraud

A person or group of persons knowingly using a means of identification belonging to You or the Vessel without Your knowledge or permission with intent to commit or assist another to commit an illegal act.

You / Your / Yourself

Section 1& 5: The owner of the Vessel and any authorised skipper, crew or guests.

- Section 2 & 4: The owner of the Vessel.
- Section 3: The owner of the Vessel and any authorised skipper or crew.
- Section 6: The owner of the Vessel.
 - If You die Your personal representatives will be covered to pursue cases covered by this insurance on behalf of You, which arose prior to Your death.

Insured Incident

The incident or the first of a series of incidents which may lead to a claim under this insurance. Only one Insured Incident shall be deemed to have arisen from all causes of action, incidents or events that are related by cause or time.

Insured Period

The Insured Period shown in the policy to which this cover attaches and which has been declared to Us and for which the premium has been paid.

Limit of Indemnity

 Exercise
 £100,000

 Section 1, 2, 3 and 4:
 £100,000

 Section 5:
 £500

 Section 6:
 £200

Proceedings

The pursuit or defence of civil proceedings to obtain damages and the defence of civil or criminal proceedings.

Repatriation Costs Standard class travelling costs.

Standard Advisers' Costs

The amount of Advisers' Costs that would normally be incurred by Underwriters in using a nominated Adviser of Our choice.

Territorial Limits

Section 1, 5 and 6:	The cruising range area shown in the policy to which this cover attaches
Section 2, 3 and 4:	Member states of the European Union.

Vessel

The Vessel insured under the policy to which this cover attaches and which has been declared to Us and for which the premium has been paid.

Underwriters

Inter Partner Assistance SA who are a wholly owned subsidiary of AXA Assistance SA and part of the worldwide AXA Group.

Sections of Cover

Section 1 – Uninsured Loss Recovery and Personal Injury Pursuit

What is covered

You are covered for Advisers' Costs to pursue damages claims following a collision, impact, fire or flooding causing damage to the Vessel against those whose negligence has caused Your injury or death or caused You to suffer uninsured losses.

What is not covered

There is no cover for Advisers' Costs incurred in claims by You for Proceedings pursued against the owner or skipper of the Vessel or guests aboard the Vessel at the time of the Insured Incident.

Section 2 - Contract Disputes

What is covered

You are covered for Advisers' Costs to pursue Proceedings following a breach of a contract that You have entered into for buying goods for Your use in connection with the Vessel including the purchase of the Vessel if purchased brand new.

You are covered for Advisers' Costs to pursue Proceedings following a breach of a contract You have entered into for repairs to the Vessel. The Insured Incident must have commenced after the start of the Insured Period or the start of the first period of continuous legal expenses insurance held by You.

What is not covered

There is no cover for Advisers' Costs where the legal jurisdiction of the contract is outside of the Territorial Limits.

There is no cover for disputes arising prior to You taking delivery of the Vessel.

Section 3 - Navigational Prosecutions

What is covered

You are covered for Advisers' Costs to defend criminal prosecutions brought against You within a criminal court arising from the navigation of the Vessel.

You will only be covered for pleas in mitigation where such a plea has a reasonable prospect of reducing any penalty that may be awarded against You.

What is not covered

There is no cover for Advisers' Costs arising from allegations of dishonesty, violence, deliberate, reckless or intentional acts, or whilst being in control of the Vessel whilst under the influence of alcohol or drugs.

There is no cover for damages, interest, fines or costs awarded against You.

Section 4 - Identity Fraud

What is covered

You are covered for Advisers' Costs incurred in dealing with organisations that have been fraudulently applied to for credit, goods or services in Your name or which are seeking monies from You as a result of Identity Fraud.

You are covered for Advisers' Costs incurred in liaising with credit referencing agencies and all other relevant organisations necessary on Your behalf to advise that You have been the victim of Identity Fraud.

You are covered for Advisers' Costs to defend Your legal rights and/or take reasonable steps to remove County Court Judgements against You that have been obtained by an organisation that You are alleged to have purchased, hired or leased goods or services from where You deny having entered in to the contract and alleges that You have been the victim of Identity Fraud.

What is not covered

Any financial losses incurred by You as a result of Identity Fraud other than Advisers' Costs.

Any claims where You are not the victim of Identity Fraud.

Claims where the Identity Fraud has been committed by somebody You live with.

Section 5 - Repatriation Costs

What is covered

You are covered for Repatriation Costs that You have paid to return to the United Kingdom (UK), Channel Islands (CI) or the Isle of Man (IoM) in the event that the Vessel is damaged in an accident following a collision, impact, fire or flooding rendering it unseaworthy whilst the Vessel is outside of the UK, CI or IoM.

You are also covered for Repatriation Costs that You have paid to travel from the UK, CI or IoM to return to the Vessel whilst it is outside of the UK, CI or IoM following repairs within four months of the date of the original accident which caused the Vessel to become unseaworthy.

What is not covered

There is no cover for Repatriation Costs unless You have claimed under the policy to which this cover attaches for the repairs to the Vessel and that claim has been accepted.

Section 6 - Breakdown Costs

What is covered

You are covered for Breakdown Costs You have paid following a mechanical breakdown to the Vessel which renders it unseaworthy whilst away from the Vessel's home berth.

What is not covered

Any Breakdown Costs incurred by You in repairing the mechanical breakdown Yourself.

Any Breakdown Costs arising from mechanical breakdown of the Vessel caused by the use of fuel containing FAME (fatty acid methyl ester).

To Make a Claim

As soon as You have a problem that You may require assistance with under this insurance You should telephone the legal and claims advice line.

In general terms, You are required to immediately notify Us of any potential claim or circumstance which may give rise to a claim. If You are in any doubt whether a matter constitutes a notifiable claim or circumstance, You should contact the legal and claims advice line for assistance.

Assistance services

Legal and Claims Advice Line

You may use the 24 hour advisory service for telephone advice on any legal problem of concern relating to the Vessel or to report a claim under this insurance.

Specialist lawyers are at hand to help. If You need a lawyer to act for You and/or You have any other problem which is covered under this insurance, the advice line will ask You to complete a claim form. If Your problem is not covered under this insurance, the advice line may be able to offer You assistance on a non-insured basis.

You should telephone 0844 770 1085 and quote "Rossborough" for assistance.

Emergency Breakdown Technical Advice Line

You should contact the 24/7 Breakdown Technical Advice Line following mechanical breakdown for advice on how to repair the mechanical problem. If the problem can not be fixed over the telephone, where available, assistance may be provided to attend to the Vessel and attempt to repair the breakdown.

This is a technical helpline only – there is no insurance cover under this helpline for any costs associated with attending and repairing the Vessel and no guarantee that attendance to the Vessel will be available. If attendance to the Vessel is provided the costs will not be covered under this insurance other than where described in Section of Cover 6. If Section of Cover 6 does apply You will be responsible for paying any costs to the engineer and reclaiming these under the terms of this policy.

In the event of attendance to the Vessel via this service You will be required to subscribe to an annual mechanical breakdown assistance contract with Sea Start Ltd. The costs of subscription is not covered under the insurance policy.

To access this service telephone 0844 770 1081 and quote "Rossborough" for assistance.

Travel Concierge & Personal Risk Advice Line

You can access the 24/7 Concierge and Risk Advice Line for help with booking travel arrangements, local hotels, restaurants and theatre tickets etc. Translation services can also be provided as well as medical information on planned destinations.

The service also has up to date access to destination risk profiles and can provide practical advice on personal safety tips.

To access this service telephone 0844 770 1082 and quote "Rossborough" for assistance.

General Exclusions

- 1. There is no cover where:-
- a) The Insured Incident began to start or had started before the Insured Period.
- b) You should reasonably have realised when buying this insurance that a claim under this insurance might be made.
- c) A reasonable estimate of the Advisers' Costs is more than the amount in dispute.
- d) You fail to give full information to Us or to the Adviser.
- e) Something You do or fail to do prejudices Your position or the position of the Underwriters in connection with the Proceedings.
- f) Advisers' Costs or any other costs and expenses incurred have not been agreed in advance or are above those for which We have given Our prior written approval.
- g) Your Vessel's insurers repudiate the hull insurance policy or refuse indemnity.
- 2. There is no cover for any claim directly or indirectly arising from: -
- a) Libel, Slander or verbal injury.
- b) A venture for gain by You or Your business projects under Sections of Cover 2 and 6.
- c) A dispute about either the amount Your insurance company should pay to settle an insurance claim or the way a claim should be settled.
- d) A dispute between persons insured under this policy.
- e) Medical or clinical treatment, advice, assistance or care.
- f) Stress, psychological or emotional injury.

- g) Illness, personal injury or death which is caused gradually or is not caused by a specific event.
- h) An application for a judicial review.
- i) A novel point of law.

3. There is no cover: -

- a) For Advisers' Costs or any other costs incurred in avoidable correspondence or which are recoverable from a court, tribunal or other party or which are not reasonable or necessary.
- b) For the amount of Advisers' Costs in excess of Our Standard Advisers' Costs where You have decided to use an Adviser of Your own choice.
- c) Where You have other legal expenses insurance cover or are entitled to public funding.
- d) For claims made by or against Your insurance adviser, the Underwriters, the insurers of the policy to which this cover attaches, the Adviser or Us.
- e) For appeals without the prior written consent of Us.
- f) Prior to the issue of court proceedings, for the costs of any legal representative other than those of the Adviser unless expressly agreed by Us. Such agreement is entirely at Our discretion.
- g) For any costs which You incur and wish to recover which You cannot substantiate with documentary evidence.
- h) For the Excess
- 4. Contracts (Rights of Third Parties) Act 1999

A person who is not a party to this contact has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this contract but this does not affect any right or remedy of a third party which exists or is available other than by virtue of this Act.

Conditions

1. Cancellation

You may cancel this insurance at any time by writing to Your insurance adviser providing fourteen days written notice.

Your insurance advisor or Us may cancel the insurance by giving fourteen days notice in writing to You at the address shown on the schedule of the policy to which this cover attaches, or an alternative address provided by You. No refund of premium shall be made.

2. Claims

- a) You must notify claims as soon as reasonably possible and within 180 days of the Insured Incident, We will provide You with a claim form which must be returned promptly with all relevant information.
- b) We may investigate the claim and take over and conduct the Proceedings in Your name. Subject to Your consent which shall not be unreasonably withheld We may reach a settlement of the Proceedings.
- c) You must supply at Your own expense all of the information which We reasonably require to decide whether a claim may be accepted. If court proceedings are required or a conflict of interest arises, and You wish to nominate an Adviser to act for You, You may do so. Where You have elected to use an Adviser of Your own choice You will be responsible for any Advisers' Costs in excess of Our Standard Advisers' Costs. The Adviser must:
 - i.) Confirm in writing that he will enable You to comply with Your obligations under this insurance.
 - ii.) Agree with Us the rate at which his costs will be calculated. If no agreement is reached the Law Society will be asked to nominate another legal representative and this nomination shall be binding.
 - iii.) Represent You in accordance with Our standard conditions of appointment
- d) The Adviser will:
 - i.) Provide a detailed view of Your prospects of success including the prospects of enforcing any judgement obtained.
 - ii.) Keep Us fully advised of all developments and provide such information as We may require.
 - iii.) Keep Us regularly advised of Advisers' Costs incurred.
 - iv.) Advise Us of any offers to settle and payments in to court. If against Our advice such offers or payments are not accepted there shall be no further cover for Advisers' Costs unless We agree in Our absolute discretion to allow the case to proceed.
 - v.) Submit bills for assessment or certification by the appropriate body if requested by Us.
 - vi.) Attempt recovery of costs from third parties.
- e) In the event of a dispute arising as to Advisers' Costs We may require You to change Adviser.
- f) Underwriters shall only be liable for costs for work expressly authorised by Us in writing and undertaken while there are reasonable prospects of success.
- g) You shall supply all information requested by the Adviser and Us
- h) You are responsible for any Advisers' Costs if You withdraw from the Proceedings without Our prior consent. Any costs already paid by Us will be reimbursed by You.

3. Disputes

Any dispute between You and Us shall be referred to an arbitrator who will be either a solicitor or a barrister. If the parties cannot agree on their choice of arbitrator the Law Society may be asked to make a nomination. The arbitration will be binding and carried out under the Arbitration Act. The costs of the arbitration will be at the discretion of the arbitrator.

4. Reasonable Prospects

At any time We, on behalf of the Underwriters, may form the view that You do not have a reasonable chance of winning the case and achieving a reasonable outcome. If so, We may decline support or any further support. In forming this view We may take into account-

- a) The amount of money at stake.
- b) The fact that a reasonable person without legal expenses insurance would not wish to pursue or defend the matter.
- c) The prospects of being able to enforce a judgement.
- d) The fact that Your interests could be better achieved in another way.

5. English Law

This contract is governed by English Law.

6. Language

The language for contractual terms and communication will be English.

Data Protection Act

Your details and details of Your insurance cover and claims will be held by Us and/or the Underwriters for underwriting, processing, claims handling and fraud prevention subject to the provisions of the Data Protection Act 1998.

Customer Service

We aim to get it right, first time, every time. If We make a mistake, We will try to put it right straightaway.

If You are unhappy with the service that has been provided, You should contact Us at the address below. We will always confirm to You, within five working days, that We have received Your complaint. Within four weeks You will receive either a final response or an explanation of why the complaint has not been resolved as yet plus an indication of when You will receive a final response. Within eight weeks You will receive a final response or; if this is not possible, a reason for the delay plus an indication of when You will receive a final response. After eight weeks, if You are unhappy with the delay, You may refer Your complaint to the Financial Ombudsman Service. You can also refer to the Financial Ombudsman Service if You cannot settle Your complaint with Us.

Our contact details are:

Arc Legal Assistance Ltd PO Box 8921Colchester CO4 5YD Tel 0844 770 9000 Email enquiries@arclegal.co.uk

The Financial Ombudsman Service contact details are:

Financial Ombudsman Service South Quay Plaza 183 Marsh Wall London E14 9SR Tel 08000 234 567 Email complaint.info@financial-ombudsman.org.uk

Compensation

We are covered by the Financial Services Compensation Scheme. You may be entitled to compensation from the scheme if We or Inter Partner Assistance cannot meet Our obligations. Your entitlement to compensation will depend on the circumstances of the claim. Further information about compensation scheme arrangements is available at http://www.fscs.org.uk/ or by telephoning 0800 678 1100.

Authorisation

Arc Legal Assistance Ltd is authorised and regulated by the Financial Services Authority. Our FSA Register number is 305958. Our permitted business is arranging with a view to transactions in non-investment insurance contracts, arranging (bringing about) non-investment insurance contracts, advising on non-investment insurance contracts, dealing as an agent in non-investment insurance contracts and assisting in the administration and performance of non-investment insurance contracts. You can check this on the FSA's register by visiting the website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234

Inter Partner Assistance (IPA) is a branch of Inter Partner Assistance SA (IPA SA) based in Belgium. IPA SA is authorised by l'Autorité des Services et Marchés Financiers in Belgium (their regulatory arm) and regulated by the Financial Services Authority here in the UK. Their FSA Register number is 202664. Their regulative activities are Miscellaneous Financial Loss, Legal Expenses and Assistance.

IPA is a member of the Association of British Insurers

IPA address details are:

Inter Partner Assistance The Quadrangle 106-118 Station Road Redhill Surrey RH1 1PR

Registered No: FC008998

Arc Legal are members of the British Marine Federation

